

# Upcoming Upgrade to our Loan Payment Portal

October 2, 2023



We want to make our members aware about an upcoming conversion of our loan payments portal at AmFirst. This conversion will enhance the efficiency and security of your payment services, allowing you to see your loan payments in real time in online banking. Any payments between now and **September 27 at 6:30 pm** will post without interruption. Anything after that date will need to be scheduled after the new system is enabled on **October 2**.

To minimize any inconvenience, we recommend that you take the following actions:

- **Mark your calendar:** Please make a note of the conversion date, October 2, to remind yourself to set up your loan payments after the migration.
- **Review your current payments:** Take this opportunity to review your payments and make note of the ones you will need to set up after the conversion.
- **Update your payment information:** On or after October 2, access our new payments portal through our website. Register as a user and update your payment information.
- **Contact our support team:** If you encounter any issues during the setup process or have any questions related to the conversion, please don't hesitate to reach out to our dedicated member support team. We are here to assist you and ensure a smooth transition.

Visit our website for more information on this upcoming upgrade or feel free to call **1-800-633-8431** for more information.

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