

SmartControls™ Navigation Instructions

From the main MyCardInfo Screen, hover over “ACCOUNT SERVICES” and choose the “SmartControls™” drop down:

CONTACT US MY ACCOUNT LOG OUT

America's First Federal Credit Union

ACCOUNT INFO PAYMENTS ACCOUNT SERVICES HELP & INFO

Balance Transfer
Transaction Alerts
Fraud Alerts
Dispute Transactions

Travel Center
Visa Checkout
SmartControls™

Get real-time updates and monitor your card activity with SmartControls™

Current Payment Due:
\$0.00
Payment Due: 10/16/2018
MAKE PAYMENT

Current Balance:
\$0.00
Available Credit: \$8,000.00 of \$8,000.00
RECENT ACTIVITY

Last Statement Balance:
\$0.00
Last Statement Date: 02/19/2018
VIEW STATEMENT

Rewards Balance
Cashback Rewards
YTD rewards totals is based on account anniversary date and not calendar year to date:
\$0.00

Recent Transactions [Print](#) [+ View All Transactions](#)

— Posted Transactions

No transactions available for this time period.

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When you first click “SmartControls™”, it will prompt you to accept the terms:

CONTACT US MY ACCOUNT LOG OUT

America's First Federal Credit Union

ACCOUNT INFO PAYMENTS ACCOUNT SERVICES HELP & INFO

TESTACCOUNT, PRIMARY
Account Number ending in 0796
SmartControls™ Profile [🔗](#)

LAST LOG IN
October 01, 2018 at
12:10 CT

[Back to profile summary](#)

Terms & Conditions

Terms & Conditions text placeholder

ACCEPT DECLINE

Home Contact Us Phone Customer Service 205.320.4000 or 1.800.633.8431 Payment Address America's First Federal Credit Union Privacy Policy Terms of Use Frequently Asked Questions For calls outside the United States 00.1.205.320.4000 PO Box 37035 Boone, IA 50037

After you accept the terms, you will be required to create a profile:

The screenshot shows the top navigation bar with the America's First Federal Credit Union logo and links for CONTACT US, MY ACCOUNT, and LOG OUT. Below the navigation bar are tabs for ACCOUNT INFO, PAYMENTS, ACCOUNT SERVICES, and HELP & INFO. The main content area displays 'TESTACCOUNT, PRIMARY' with account details and a 'SmartControls™ Overview' link. A blue callout box contains the text: 'Want a better way to monitor your financial activity? Click the "Create Profile" button below to get started. These customizable SmartControls™ tools add transparency and peace-of-mind to every transaction.' Below this is a dark blue button labeled '+ CREATE PROFILE'. The footer contains contact information for Home, Phone Customer Service, Payment Address, Privacy Policy, Terms of Use, and Frequently Asked Questions.

In the profile creation, you will be required to pick the cardholder name from the dropdown and create a profile name:

This screenshot shows the 'SmartControls™ Profile' creation page. It features a 'Back to profile summary' link and a progress indicator for 'Step 1 of 3 - Profile Name'. The form includes a 'Cardholder' dropdown menu with the placeholder text '[- Select a Cardholder -]' and a 'Profile Name' text input field with the placeholder 'Enter name for this profile'. A 'SAVE AND CONTINUE' button is located below the input fields. At the bottom, there are buttons for 'Step 2 of 3 - Contact Information' and 'Step 3 of 3 - Profile Build'.

Once you click “Save and Continue”, you will be prompted to choose your alert method (Email or Text). You will be able to add both text and email alerts by clicking “Add Contact Information”:

Add Contact Information

Contact Method
 Text Email

Contact Information
Enter valid phone number, format: 5158881234 (no dashes)

Once you have added your email address and/or cell phone number, you can turn on your alerts and access the card on/off control:

CONTACT US MY ACCOUNT LOG OUT

America's First Federal Credit Union

ACCOUNT INFO PAYMENTS ACCOUNT SERVICES HELP & INFO

TESTACCOUNT, PRIMARY LAST LOG IN October 01, 2018 at 12:10 CT
Account Number ending in 0796
SmartControls™ Profile

[Back to profile summary](#)

Step 1 of 3 - Profile Name

Profile Name
Test Account

Step 2 of 3 - Contact Information

Successfully added contact information.

Contact Information	Method	Status	
person1@email.com	EMAIL	ACTIVATED	<input type="button" value="REMOVE"/>

Step 3 of 3 - Profile Build

Alerts

Authorization Amount

International Transaction

Online Activity

Authorization Decline

Declined Due to Customer Activated Control

Controls

Card Stop

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Magnified screenshot of the alerts and controls:

The screenshot displays a web interface for configuring a profile. The title bar reads "Step 3 of 3 - Profile Build". The interface is divided into two main sections: "Alerts" and "Controls".

- Alerts Section:**
 - Authorization Amount: Includes a "Purchase Amount" field with a value of \$ 10.00.
 - International Transaction
 - Online Activity
 - Authorization Decline
 - Declined Due to Customer Activated Control
- Controls Section:**
 - Card Stop

A green notification bar at the bottom of the Alerts section states "Successfully updated profile". A "SAVE PROFILE" button is located at the bottom left of the interface.

Navigation from the mobile app:

- ✓ Click the "Account Summary" tile
- ✓ Click "CREDIT CARD"
- ✓ Tap on "CREDIT CARD" again
- ✓ Click the "hamburger" menu on the left top side of the page and choose "SmartControls™"

Alternative navigation through mobile app:

- ✓ Click the "hamburger" menu at the top right (three horizontal lines stacked on top of each other)
- ✓ Click "Accounts"
- ✓ Click "CREDIT CARD"
- ✓ Click the "hamburger" menu on the left top side of the page and choose "SmartControls™"

Notes:

- ✓ Emails come from "Cardholder Alerts"
(Cardholderalerts@emailmessaging.smsservicesnow.com)
- ✓ SMS text messages come from short codes: **59314**