

Remote Deposit Capture:

Hints:

- Various checks contain security features that help the Credit Union detect a COPY from the ORIGINAL document. Sometimes these security features will trigger Remote Deposit to reject the front or rear scanned check image because it is too dark. This is usually caused by the gradient two-color background or watermarks used to prevent fraud. You can make black and white photocopies of your check and scan the copies into Remote Deposit to capture lighter images. If the scanned check images are still too dark, then you will have to deposit the item at your local America's First Federal Credit Union branch.
- Endorse the back of the check using black ink.
- Checks written in colors other than blue or black ink may not scan correctly. These checks will need to be deposited through a America's First Federal Credit Union branch.
- ****Please note that checks issued by any insurance company MUST be endorsed by ALL parties listed. "Deposit Only" cannot be written in place of an endorsement.****
- You will receive an email notification if the manually-entered amount of your deposited item is adjusted to match the written amount.
- Items pending review will be looked at by an America's First representative.
- If your deposit is rejected, you will receive an email notification with the rejection reason. These checks will not be deposited into your account. Please refer to the Help section for suggestions to successfully deposit them.